

Open Zoom consultation hours

To limit the spread of the coronavirus (Covid-19), our Offices of Student Services currently cannot offer personal consultation hours on our campuses.

In order to give you the possibility of a face-to-face consultation, we offer weekly consultation hours via Zoom. You can join the meeting using the login information below.

Südstadt Campus: Wednesdays from 10.00 am to 11.00 am

Zoom link: <https://th-koeln.zoom.us/j/86708272733>

Meeting ID: 867 0827 2733

Password: 2021

Deutz/Leverkusen Campus: Wednesdays from 10.00 am to 11.00 am

Zoom link: <https://th-koeln.zoom.us/s/83664588455>

Meeting ID: 836 6458 8455

Password: 2021

Gummersbach Campus: Tuesdays from 10.00 am to 11.00 am

Zoom link: <https://th-koeln.zoom.us/j/82612039397>

Meeting ID: 826 1203 9397

Password: 348277

It is not necessary to register with us in advance.

Please take note of the following information before joining the Zoom meeting:

- If during the conversation our employee finds that your request takes more time than is currently available, he*she may ask you to make a separate appointment. This can be the case if there many other students in the waiting room. We want to give as many people as possible the opportunity to ask their questions during the Zoom consultation hours. Thank you for your understanding.
- Once you have joined the Zoom meeting, you will enter a waiting room. There you will receive the following message: "The meeting moderator will let you in shortly." How long the waiting time is depends on how many people are still in line in front of you. For data protection reasons, this information is not visible to you. Please allow for enough waiting time in your personal schedule.

- If you only joined the meeting shortly before the end of the consultation hour and there are still several people in the waiting room, our employee may decide that the conversation with you needs to be postponed to a separate appointment or the next Zoom consultation hour. He*she will let you know using the Zoom chat. In this case, we recommend contacting us by phone during our service hours or sending us an email.
- Please note that Zoom is a service provided by Zoom Video Communications, Inc., which is based in the USA. Personal data is therefore also processed in a third country. TH Köln has concluded an order processing contract with the provider of Zoom which complies with the requirements of Art. 28 GDPR. Nevertheless, TH Köln considers this tool unsuitable for sensitive/confidential content and sensitive/psychological consulting sessions. We therefore recommend that you do not discuss sensitive personal data with us during consultation hours. The data will be processed in accordance with your consent and your own decision as to which content you will share with us during consultation hours.

Technical information:

Already registered with Zoom?

Simply join the meeting with the above-mentioned Zoom access information.

This is your first time using Zoom?

You can download Zoom for free and create an account. If you do not want to do this, you can join the meeting with the above-mentioned Zoom access information using your web browser. No permanent installation of Zoom is required. You only need to enter a name, which can be your full name but also first or last name only or a pseudonym.

To use Zoom on your mobile phone or tablet, you need to install the Zoom app first. Follow the instructions on your mobile device.

Further information on Zoom [in German] is available on TH Köln's website at:

https://www.th-koeln.de/hochschule/zoom_73756.php

We look forward to welcoming you to our Zoom consultation hour soon!