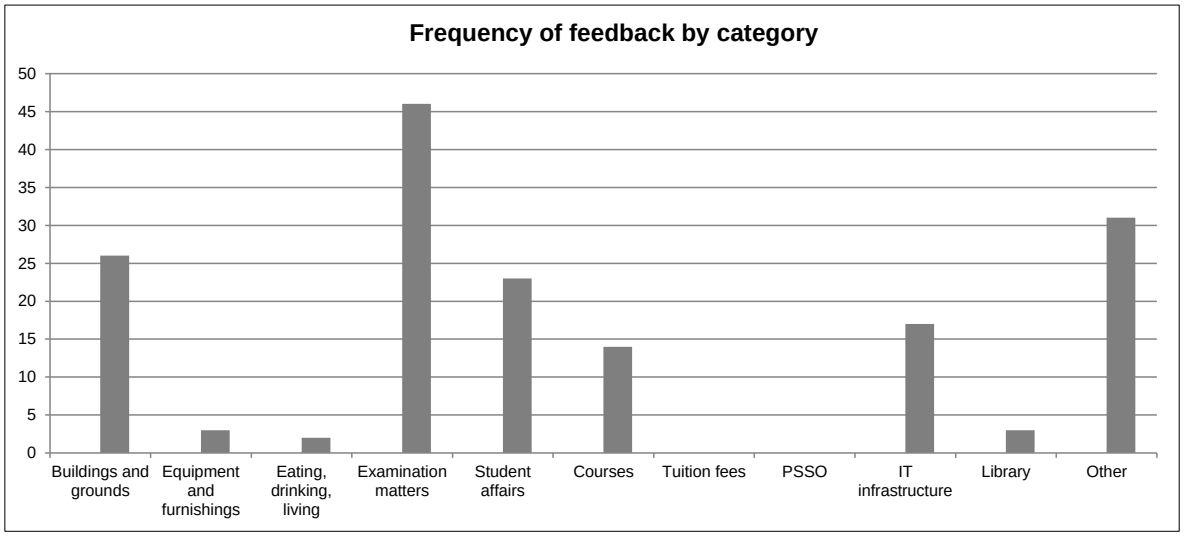
Technology
Arts Sciences
TH Köln

Feedbackmanagement at TH Köln
Statistical analysis - Winter Semester 2025/2026

Evaluation period: 01.09.2025 until 29.02.2026

Feedback by category

Category	Frequency	Percent	Praise	Idea	Complaint	Question	Complaint Percent
Buildings and grounds	26	16%	1	3	17	5	16%
Equipment and furnishings	3	2%	0	0	2	1	2%
Eating, drinking, living	2	1%	0	0	2	0	2%
Examination matters	46	28%	0	0	43	3	41%
Student affairs	23	14%	4	2	9	8	9%
Courses	14	8%	1	1	12	0	11%
Tuition fees	0	0%	0	0	0	0	0%
PSSO	0	0%	0	0	0	0	0%
IT infrastructure	17	10%	5	4	8	0	8%
Library	3	2%	0	0	2	1	2%
Other	31	19%	3	5	10	13	10%
Sum	**165**	**100%**	**14**	**15**	**105**	**31**	**100%**



Type of feedback and status group

Type	Frequency	Percent	Students	Perspective students	Faculty	Adminis-tration	Graduates	Other	External/ Unknown
Idea	15	9%	3	0	2	6	1	3	0
Complaint	105	64%	71	1	17	6	0	7	3
Question	31	19%	8	6	2	8	1	1	5
Praise	14	8%	6	0	1	6	0	1	0
Sum			**88**	**7**	**22**	**26**	**2**	**12**	**8**
Total [%]	**165**	**100,0%**	**53%**	**4%**	**13%**	**16%**	**1%**	**7%**	**5%**

